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To Whom It May Concern

IFF Research have been contracted to independently conduct the healthcare survey on behalf of the National Measurement System (NMS) Laboratories:

- National Physical Laboratory (NPL)
- National Measurement Laboratory hosted at LGC (NML-LGC)

This is an official survey endorsed by the Department for Science, Innovation and Technology (DSIT) and funded through the NMS Programme.

The survey is designed to help evaluate the impact of the services the laboratories deliver to the life sciences and health industry, and to identify any areas for improvement. The survey analysis will be done using anonymised data and the published analysis will not identify any individual respondent or company.

Please note that this survey is not a marketing survey and falls under the public interest mandate.

I would like to thank you in advance for taking the time to answer the survey and providing valuable insight into the value of the NMS.

Yours sincerely,

Maria Turner

Head of National Measurement System Programmes Science, Research and Innovation Directorate